Office of Probation and Correctional Alternatives and
SUNY University Center for Academic and Workforce Development

EOC and ATTAIN Lab Resource Webinar

Welcome Remarks

- Robert Maccarone, Deputy Commissioner and Director, DCJS
  Office of Probation and Correctional Alternatives

- Dr. John Graham, Student Advocate and Associate Vice Chancellor for
  Student Affairs, State University of New York (SUNY)

- Lisa McKay, Associate Provost and Director,
  SUNY University Center for Academic and Workforce Development

- Dr. Roosevelt Mareus, Dean/Executive Director, SUNY Rochester
  Educational Opportunity Center (REOC)

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Success Stories

Wade Davis, Master Barber, Rochester EOC Faculty Member and Alumnus

Carl Thomas, Rochester EOC Barbering Alumnus

Presenters

DCJS Office of Probation and Correctional Alternatives

- **Michele Clarke**, Manager of the Vocation/Education, Employment and Re-Entry (VER) Unit,
- **Frank Cangiano**, Community Correction Rep. 2, VER Unit

SUNY University Center for Academic and Workforce Development

- **Kent Goldwire**, Workforce Development Specialist, Re-Entry Initiative
- **Karen Wike**, Senior Site Supervisor Broome County ATTAIN Labs
- **Patty Beaudrie**, Community Relations Coordinator at Rochester EOC
- **Wade Davis**, Master Barber, Rochester EOC Faculty Member and Alumnus

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Today's Highlights

1. Overview of targeted audience

2. SUNY University Center for Academic and Workforce Development Partners

3. Description of the Educational Opportunity Centers (EOC) and Advanced Technology Training And Information Networking (ATTAIN) Labs in NYS

4. Virtual Tour of Rochester EOC
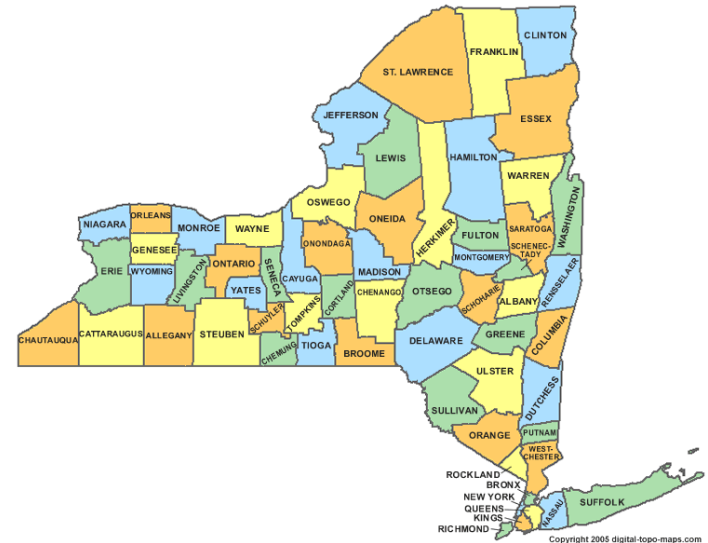
5. Student testimonials

6. Questions

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Webinar Objectives

- Guide you through the resources available at EOCs and ATTAIN Labs

- Provide you with information necessary to refer your clients to EOCs and ATTAIN Labs

- Link community corrections professionals to EOC and ATTAIN Lab staff

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Office of Probation and Correctional Alternatives

- Has regulatory authority over the state's 58 probation departments (57 counties and one covering the five boroughs of New York City)

- Exercises general supervision over the use of correctional alternative programs throughout the state

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Community Corrections Portfolio

- DCJS funds multiple programs:

  - County Re-Entry Task Forces
  - Alternatives to Incarceration
  - Employment-Focused Services

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Department of Corrections and Community Supervision

- Responsible for the confinement and rehabilitation of approximately 38,000 individuals under custody held at 52 state facilities and the supervision of more than 35,000 individuals in the community through seven regional offices statewide.

Corrections and Community Supervision

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EOC/ATTAIN Partners

- Our statewide network of EOCs, Outreach Centers and ATTAIN Labs partner with many local organizations including:
    - County Probation Departments
    - State Department of Corrections and Community Supervision
    - Social services
    - Workforce Centers
    - State Department of Labor
    - Local businesses and nonprofits
    - Local educational facilities
    - Substance abuse agencies

    *SUNY UCAWD has the ability to report on participant attendance, progress, and usage.

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Kent Goldwire

Workforce Development Specialist,
Re-Entry Initiative

SUNY University Center for Academic and Workforce Development

- The University Center for Academic and Workforce Development (UCAWD) has administrative responsibility for Educational Opportunity Centers (EOC) and Advanced Technology Training And Information Networking (ATTAIN) labs.

- 10 EOCs and two Outreach Centers enhance SUNY's educational pipeline by providing academic preparation services and workforce development programs to promote the acquisition of education and skills for all qualified New York State residents.

- The ATTAIN labs statewide provide access to information technology training and supports to promote digital inclusion.

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Background

In 1966, the former Deputy Speaker of the New York State Assembly Arthur O. Eve was mentored by the Harlem Four (Hon. Basil Patterson, Hon. Charlie Rangel, Hon. David Dinkins and Hon. Percy Sutton).

In 1977, SUNY Schenectady County Community College Outreach Center opened its doors in downtown Schenectady.

In 1985, the Bronx EOC was created and in 1986, the Queens EOC was founded.

The Harlem Four developed the CUNY SEEK Program (Search for Education, Elevation and Knowledge). Deputy Speaker Eve used that template to create the Educational Opportunity Centers (EOC).

In 1973, the first eight EOCs (Albany, Buffalo, Brooklyn, Long Island, Harlem, Rochester, Syracuse and Yonkers) were consolidated under SUNY System Administration.

In 1997, SUNY North Bronx Outreach Center was sponsored by current NYS Assembly Speaker, Carl E. Heastie

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Outreach Centers

- Education and career planning with one-on-one coaching

- College and post-secondary school application assistance

- Career exploration and assessment, resume preparation, job applications

  and referrals to college, employment or training

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In 2001, the EOCs expanded with the creation of the ATTAIN (Advanced Technology Training And Information Network) Project Initiative. A total of 35 ATTAIN Labs were established statewide to provide digital parity and access to the internet for New York State's underserved urban and rural communities.

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Programs and Services

- EOCs provide academic and workforce development programs and services that include; High School Equivalency (HSE formerly known as GED), Test Assessing Secondary Completion (TASC), English As A Second Language (ESL) and College Preparation under the Academic Affairs Departments

- Also offer a wide array of workforce development and technical career trainings in Allied Health and Advance Manufacturing

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Programs and Services

- Information Technology including Microsoft Office Suite (MOS) and Microsoft Technical Associate (MTA) which includes training applications in Network Administration, Web Design and Cybersecurity

- The ATTAIN software has been updated to include AZTEC and Edmentum

Student Support Services

- Provides the "high-touch," personal and holistic approach to supporting adult learners and non-traditional students

- EOC counselors and advisors are specifically trained to build trusting relationships that demonstrate that we are true partners in achieving student success, self-sufficiency and life-long learning

- The end goal is to address barriers to student completion and success (hunger, housing, child care, transportation, tutoring etc.)

@bronxeoc

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Keith Krupcznski

Career Services Administrator

Rochester EOC

Sustainability

- Target special populations including male/female formerly incarcerated

- Veterans, foster care, homeless, disabled or special needs

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Sustainability

- Need for shorter term programs or certifications in construction-related industries (i.e. OSHA, asbestos and lead removal, air monitoring, advanced manufacturing)

- Ability to address employer and industry-based training needs (middle skills, soft skills)

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Virtual Photo Tour – Rochester EOC

Patty Beaudrie,
Community Relations Coordinator

Karen Wike

Senior Site Supervisor Broome County
ATTAIN Labs

ATTAIN Labs

- EOC ATTAIN Labs

- Community-Based Organization ATTAIN Labs

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Barb Woodruff

ATTAIN Lab Coordinator

Rochester EOC

Career and College Readiness

- Microsoft training from basics to certifications

- Academic training from elementary skill levels to TASC preparation

- Occupational Courseware to facilitate exploration and preparation

- QuickBooks training and certification

- Help with preparing resumes, cover letters, and job applications

- Mavis Beacon Teaches Typing

- And many other supportive trainings to prepare people for work and college …

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Certifications

Microsoft Office Specialist	Microsoft Technology Associate	QuickBooks
Word	Introduction to Programming Using Java	Desktop (version less)
Word Expert	Introduction to Programming Using HTML and CSS	Online
Excel	Introduction to Programming Using JavaScript	
Excel Expert	Introduction to Programming Using Phyton	
PowerPoint	HTML5 Application Developer Fundamentals	
Outlook	Database Fundamentals	
Access	Mobility and Device Fundamentals	
Master	Security Fundamentals	
	Networking Fundamentals	
	Windows Server Administration Fundamentals	
	Windows Operating System Fundamentals	

Academics

AZTEC Software: Adult Basic Education - Courseware for all academic levels, whether working towards TASC or getting ready for college entry.

FUNDAMENTALS

	GLE 0.5 – 2.9	
Academic Area	Total Lessons	Est. Hours
Foundational Reading	7	4
Reading	16	12
Language	38	17
Mathematics	34	15
Writing	13	6

FOUNDATIONS

	GLE 3.0 – 5.9	
Academic Area	Total Lessons	Est. Hours
Reading	23	14
Using Language	15	10
Mathematics	35	22
Writing	15	9

BRIDGE

	GLE 6.0 – 8.9	
Academic Area	Total Lessons	Est. Hours
Reading	13	13
Mathematics	78	54
Writing	24	28

TASC

Academic Area	Total Lessons	Est. Hours
Reading	18	26
Mathematics	25	32
Writing	11	15
Science	4	8
Social Studies	13	19

Occupational Skills

Edmentum Software

- Career and Technical Education (CTE)

- 80 semester courses aligned to all 16 nationally recognized career clusters

- Users are able to explore their interests and build essential workplace skills at their own pace.

Questions?

Contact Information

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Thank you for your participation!

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